

## **Quarterly Report of Appeals, Complaints and Advice**

**The BBFC is the regulator of commercial and internet content delivered via the mobile networks of EE, O2, Three and Vodafone.**

**In the interest of transparency, the BBFC publishes all of its adjudications in relation to cases reported to it of purported underblocking or overblocking, along with requests for advice on whether particular content should go behind parental controls or adult filters.**

**We keep this list updated as and when new cases are reported to us and publish updates every three months.**

**In all cases, the BBFC conveys its adjudication to (i) the complainant, appellant or person or body seeking advice; (ii) Mobile UK; and (iii) the relevant mobile network operator(s).**

**The adjudication that a website contains no material that we would classify 18 does not necessarily mean that we believe it is suitable for younger children.**

**In the following cases, the adjudications represent an assessment of the content according to the dates listed below. Any subsequent changes to content have therefore not been viewed by the BBFC, although we reserve the right to change our adjudication should altered content be brought to our attention subsequently.**

### **July 2022**

*14th July 2022*

#### Website

[www.cannaraycbd.com](http://www.cannaraycbd.com)

#### Issue

A representative of the website contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

#### Adjudication

The BBFC viewed the site [www.cannaraycbd.com](http://www.cannaraycbd.com) on 14th July 2022.

We noted that the website retailed a range of CBD based products. The website reinforced in text that none of its products contained any psychoactive substances

and that all of its products contained less than 0.2% THC. There was also no evidence to suggest that the website was marketing its products as anything other than food supplements, and the website made clear that they were unable to provide any medical advice. We found nothing that we would classify 18+ for reasons outlined in part B of the framework.

*25th July 2022*

#### Website

[vivastreet.co.uk](http://vivastreet.co.uk)

#### Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

#### Adjudication

The BBFC examined [vivastreet.co.uk](http://vivastreet.co.uk) on 25th July 2022.

We noted that the site featured classified advertisements for goods and services in the UK and around the world. Among the sections of the site were an adult area which the user can access by declaring themselves not to be underage, with no proof required. Here, we were able to find pornographic images, adverts for escort services and links to pornographic webcams. Accordingly, we concluded that the website did contain material that we would rate at least 18 and recommended that filters should be applied.

#### Website

<http://thebigboss.org>

#### Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

#### Adjudication

The BBFC examined <http://thebigboss.org> on 25th July 2022.

We noted that the URL led to a hub for the iPhone jailbreaking community, i.e., those who circumvent the manufacturer's restrictions to increase their choice of software. Jailbreaking is discouraged by Apple, but it has not been found to be illegal by UK courts. The site contains topical news, uploadable software and jailbreaking guides. On the date above, we found no material which we would consider 18 or refuse to classify.

## **September 2022**

*1st September 2022*

### Website

<https://psg.sqex-bridge.jp/>

### Issue

A representative of the website contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

### Adjudication

The BBFC examined <https://psg.sqex-bridge.jp/> on 1st September 2022.

We noted that the URL led to a page with Japanese text which, when translated, is shown to be innocuous. The page is part of a site which offers for sale, on app stores, a limited number of Japanese video games. Neither the page itself, nor the wider site, contained at the time of sampling material that we would consider 18 or refuse to classify.

*8th September 2022*

### Website

<https://www.kloriscbd.com/>

### Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

### Adjudication

The BBFC examined <https://www.kloriscbd.com/> on 8th September 2022.

The URL led to a commercial site trading in CBD products - including patches, skin creams and aromatherapy oils - all of which it markets as having 0% THC. There was no evidence to suggest that the website was marketing its products as medicine, and regular disclaimers on the site state the contrary. Nor did we find any visual or textual emphasis on cannabis plants. On the date above, we found no material which we would consider 18 or refuse to classify.

### Website

<http://sumofus.org>

### Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

### Adjudication

The BBFC examined <http://sumofus.org> on September 8th 2022.

The URL led to a US-based campaigning site which requests donations and petition signatures from visitors in relation to a number of causes such as deforestation, Palestinian rights and limiting the power of Silicon Valley. These causes are all linked by the site's stated aim of 'curbing the growing power of corporations'. Some of the action it espouses is direct: it has linked to the home address of a FAANG CEO and encouraged visitors to protest outside. Though some people may disagree with such aims and methods, we found no incitement to law-breaking and all opinions were expressed within the spirit of providing a legitimate side to an argument. References to sexual violence and genocide were in a factual and journalistic context, and without undue detail. On the date above, we found no material which we would consider 18 or refuse to classify.

*22nd September 2022*

### Website

[www.airsoftworld.si](http://www.airsoftworld.si)

### Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

### Adjudication

The BBFC examined [www.airsoftworld.si](http://www.airsoftworld.si) on 22nd September 2022.

We noted that the site is an online retailer of airsoft rifles and accessories, including airsoft grenades and mines. It also sells limited replica imitation firearms (RFI). However, the website makes clear that in order to purchase a RFI they must have a special licence from the United Kingdom Airsoft Retailers Association (UKARA). It also explains that if customers don't have a standard airsoft licence from UKARA then, in order to meet legal requirements, they are only eligible to buy specific types of guns. Overall, the website does not appear to be encouraging the use of weapons to commit violent crimes. It also acknowledges the legal requirements needed to

purchase one of its products in accordance with the Violent Crimes Reduction Act 2006. On the date above, we found no material which we would consider 18 or refuse to classify.

**BBFC**

**30th September 2022**