

Quarterly Report of Appeals, Complaints and Advice – EE Strict

The BBFC is the regulator of commercial and internet content delivered via the mobile network of EE for its 'Strict' level of mobile content.

In the interest of transparency, the BBFC publishes all of its adjudications in relation to cases reported to it of purported underblocking or overblocking, along with requests for advice on whether particular content should go behind parental controls or adult filters.

We keep this list updated as and when new cases are reported to us and publish updates every three months.

In all cases, the BBFC conveys its adjudication to (i) the complainant, appellant or person or body seeking advice; and (ii) the mobile network operator EE.

In the following cases, the adjudications represent an assessment of the content according to the terms of the BBFC's EE Strict Classification Framework. Any subsequent changes to content have therefore not been viewed by the BBFC, although we reserve the right to change our adjudication should altered content be brought to our attention subsequently.

All websites that the BBFC would classify 18 or R18, or refuse to classify, would be automatically considered unsuitable for the EE Strict Classification Framework. Further information on the original Quarterly Report adjudications are available on the BBFC's website [here](#).

April 2021

21 April 2021

Website

<http://www.consol.eu> and www.management.consol.eu

Issue

A member of the public contacted the BBFC directly to complain that the websites were placed behind adult filters despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the websites on 20 April 2021. We had issued a previous adjudication on 29 October 2020, which found filters unnecessary.

As before, we noted the site advertises the services of a tanning company that offer flexible tanning studios across the UK. The website contains information about tanning, including safety information and advice, as well as information about the technology of the sunbeds used across the business. The site <https://management.consol.eu> is an admin domain, and not accessible to the general public. We found no content on either site which we would consider unsuitable for children under 12.

June 2021

4 June 2021

Website

www.hairxtensions.co.uk

Issue

A member of the public contacted the BBFC directly to complain that the website was placed behind adult filters despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 4 June 2021.

We noted that the site sells hair extensions and associated products, including scissors and glue sticks. It also features a blog with tips on hair care and styling. Based on our sampling of the site, there was no material that the BBFC would consider unsuitable for children under 12.

28 June 2021

Website

<https://www.themoviestalk.com/>

Issue

A member of the public contacted the BBFC directly to complain that the website was placed behind adult filters despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 25 June 2021.

We noted that the site contained articles on mainstream studio and South Asian film releases, with a particular focus on superhero films. Although the site infrequently references films that are rated 18, it does so without clips, troubling imagery or other detail. Based on our sampling of the site, there was no material that the BBFC would consider unsuitable for children under 12.

BBFC

31 June 2021